



June 3, 2020

Dear Elders and families:

On behalf of Sherbrooke and Central Haven, I want to thank you for your continued support during this very challenging time. We remain free of any Covid-19 cases at both Sherbrooke and Central Haven and are proud of the work of our staff and Elders to keep our communities safe and healthy.

Our doors remain closed to visitors at Sherbrooke and Central Haven, but we wanted to make you aware of some changes announced by the Saskatchewan Health Authority in regards to families and loved ones visiting Elders.

For the past four months, our staff and Elders have worked together with families and loved ones to arrange visits using technology. However, we know that face-to-face conversations bring a whole new level of meaning compared to a Facetime or Skype visit. That's why we are excited to now offer safe and controlled outdoor visits at Sherbrooke and Central Haven.

These visits will take place through a fence to ensure proper physical distancing takes place. We have erected fence around our buildings to make these visits possible and provide residents access to safe outdoor areas. We are asking family members and support persons to contact your loved one's neighbourhood/house to arrange a visit.

These outdoor visits can include more than one family member/support person at a time, provided that physical distancing can be maintained. Family members from the same household do not have to physically distance from one another.

Family members/support persons will be asked to mask, but if it is a barrier to communication and they are able to maintain a two meter physical distance, the mask is unnecessary. Where it is not possible to maintain a two meter physical distance, masks must be worn and hand hygiene must be performed.

We trust that all family members, loved ones and support persons who come to visit our Elders will be in good health. Our care staff will ask you a series of screening questions before you come for your visit. If you are experiencing a fever or develop any symptoms of illness, we ask that you stay home.

The other significant change announced by the Saskatchewan Health Authority today looks at compassionate visits. There is a lot of information to review and we will need time to go through all the materials and come up with a safe plan that benefits our Elders and families. We thank you for your patience and understanding. We will be sharing details on compassionate visits as soon as we have a plan in place.

Thank you for your continued support during these unprecedented times. Your support continues to uplift our communities and we are thankful to now offer you the option of a safe outdoor visit with your loved one. Don't forget to check our website and Facebook pages for the latest information from Sherbrooke and Central Haven.

Kindest regards,

A handwritten signature in cursive script that reads "S. Beatty".

Suellen Beatty CEO