



June 13, 2020

Dear Elders and Families,

I want to thank you on behalf of Sherbrooke and Central Haven for your continued patience and support during this challenging time. We remain free of any Covid-19 cases at Sherbrooke and Central Haven and are proud of the work our Elders and staff are doing to keep our communities safe and healthy.

Our doors remain closed to visitors at Sherbrooke and Central Haven, but we are excited to share the details of our safe and controlled outdoor visits. We understand how meaningful it is for you to see your loved one in person, even if it is from a safe physical distance, which is why our managers and staff have worked hard to come up with procedures to make these outdoor visits possible.

Going forward, things will be much the same with a few changes;

- 1) For Elders in House 11, you may make patio visit appointments with your loved one by calling the House at (306)655-3330. The hours the House may receive calls as well as host visits are: 10:00 – 11:30, 2:30 – 4:30 and 5:30 – 7:30.
- 2) For Elders in Houses 8, 9 and 10, visits are occurring on the shared patio for the Common Room/House 9. Call Christy in the Veterans Recreation Office at (306)655-3765 or email sccvetrec@saskatoonhealthregion.ca to make an appointment.
- 3) We will plan to do all of the visits on the patios unless the weather is bad. Please bring a chair to sit in as we are not able to provide one for you. If there is bad weather during your appointment and it is at a time when no Recreation Staff are her, you will need to reschedule that appointment. If the appointment is when the Recreation staff is here then the appointment location can be changed to the Veterans Village Entrance Door.
- 4) There is now a screening process when you make your appointment for a visit. You will need to answer questions as well as self-monitor between the screening and your visit. We ask that you please stay home if you are feeling unwell and call to reschedule your visit.
- 5) Others may join you for a visit as long as you keep a six foot social distance or within your limited family bubble.

- 6) If there is a visit happening when you arrive please keep social distance until the other family has left and we ask that social distance be maintained between separate families/groups.

We thank you for your continued patience and understanding as we do our best to make these outdoor visits as safe and meaningful as possible. If you have any ideas or suggestions on how to improve this process, please let us know. Don't forget to check our website and Facebook page for the latest information from Sherbrooke.

Kindest regards,

A handwritten signature in cursive script that reads "Suellen Beatty".

Suellen Beatty CEO