



May 27, 2021

Dear Residents and Families,

It has been wonderful to see so many families and visitors coming to see residents these past few weeks. We have registered close to 900 visitors and we thank you for your cooperation in following guidelines to keep residents safe.

Saskatchewan's Three Step Re-opening Plan will be implemented on May 30, 2021. We want to explain how these changes will impact life at Sherbrooke.

### **Step 1: Sunday, May 30<sup>th</sup>**

At this stage, Saskatchewan moves to Step 1 of its Re-opening Road Map. All residents (those who are fully vaccinated and those who are not) will be able to have:

- Two visitors at a time indoors;
- Four visitors at a time outdoors, and
- Outings in the community (residents who leave must follow all public health orders while out).

### **Step 2: Sunday, June 20<sup>th</sup>**

All residents (those who are fully vaccinated and those who are not) will be able to have:

- Four visitors at a time indoors;
- Nine visitors at a time outdoors, and
- Outings in the community (residents who leave must follow all public health orders while out).

**Please note that these numbers may be limited by the capacity of the space and the ability to follow the physical distancing requirements as per the current public health order.** For example, there is not space for four visitors to be in a resident's room and maintain the physical distancing requirements.

### **Step 3: tentatively the second week of July**

The Chief Medical Health Officer will review provincial COVID-19 case numbers, outbreaks and vaccination rates and decide further changes.

If you would like to learn more about the Phase One changes that take place on May 30<sup>th</sup>, please click on this Saskatchewan Health Authority link:

<https://www.saskhealthauthority.ca/news/service-alerts-emergency-events/covid-19/general-info-health-providers/Documents/Family%20Presence%20and%20Visitor%20Restrictions%20at%20Health%20Care%20Facilities/Step%201/Step1-FAQs-LTC.pdf>

As a reminder, all visitors are required to:

- Complete health screening before entering the home.
- Wash your hands/use hand sanitizer.
- Wear a mask at all times (must cover your nose, mouth and chin – don't lower it to talk!).
- Not eat or drink while visiting.
- Keep a 2m (6ft) distance between yourself and others.
- Follow all Public Health Orders
- Children can visit if supervised by a pre-approved family/support person

Each visitor:

- Must be designated by the resident as an approved family/support person
- Must be pre-registered by contacting the Neighbourhood Manager
- Must sign a contract, complete a screening questionnaire and watch an education video **prior to visiting**. The contract, screening questionnaire and education video is available at [www.sherbrookecommunitycentre.ca](http://www.sherbrookecommunitycentre.ca)
- Documents must be received by the Neighbourhood Manager between Monday and Thursday of each week for approval to occur. Documents received Friday – Sunday will be processed the following Monday. Visits will not proceed until all documents are processed.
- **If the above criteria are met and you pass screening, you will be able to visit. If you have not completed the requirements you will be turned away until the requirements have been met.**

We have also been taking steps to bring back a sense of normalcy within our home and the response from residents has been fantastic. Residents are free to move throughout the common areas of the building while still following public health guidelines. They have also been going out into the community on excursions with staff to restaurants, parks and galleries. This is exciting news and has sparked a wonderful energy within our community.

Families and visitors can visit with residents in neighbourhood/house common spaces such as living rooms and patios/balconies, as well as common spaces throughout the building like the Tawaw Centre. We ask that you please follow the public health order on group sizes while in our building which is currently no more than 10 people in an indoor area with people socially distanced. Please do not join a group if it would push the number over the public health limit of 10 people, and if a resident wishes to join a group, we ask that you make room for them.

Visitors are encouraged to make an appointment for a **rapid test** once a week. The tests are performed using the less invasive nasal swab as opposed to the invasive nasopharyngeal swab and results are available within 15- 20 minutes. Each week we will

hold a clinic for visitors to be tested at Sherbrooke. You can make an appointment at the front screening desk.

It is exciting to see a sense of normalcy slowly but surely returning to our Sherbrooke community. This would not be possible without your cooperation and patience, so thank you again for your support.

If you have any specific questions regarding your loved one, please feel free to ask your neighbourhood manager, and we will continue providing updates on our website and Facebook pages.

Sincerely,

A handwritten signature in cursive script that reads "Suellen Beatty".

Suellen Beatty – CEO